

THE UNITED STATES PATENT AND TRADEMARK OFFICE

Patent Application

Applicant

Russell Andrew Straub

Application No.

10/771,275

Filed

02/02/2004

Title

RESPONSE MANAGEMENT DEVICE PROVIDING

STATISTICAL TRACKING OF CONTACTS

Technology Unit

3692

Examiner

Poinvil, Frantzy

Attorney Docket No. :

331p-Loanbright

Mr. Poinvil

United States Patent and Trademark Office

RESPONSE AND AMENDMENT

Dear Mr. Poinvil;

The applicant sincerely thanks the Examiner for the Examiner's efforts in this matter, most recently the telephone conference of November 10th.

The Examiner's suggestions from the telephone conference and Office Action are hereby incorporated into the claims. No arguments are presented.

Please amend the above referenced patent application as follows.